

Privacy & Information Policy

By acting as an independent and impartial private-owned Test Center we build our trust with a 100% confidentiality, towards our customers and stakeholders.

We are handling our customers and other stakeholders' information, reports and test samples with a 100% privacy, in all dimensions. Our impartiality is a part of our business.

Employees. Cotec Labs employees has written a privacy and impartial agreement.

Visitors. Only Cotec Labs employees has free access to the laboratory. The test samples are always covered when we have visitors in the laboratory and the visitors is always registered in our visitor's log.

Laboratory. It is forbidden to take photographs inside the laboratory. When a partner is used, we have the same policy regarding privacy as in-house at Cotec Labs.

Digital information. The digital information and communication with our customers are stored and saved in a secure server. The customers result/test-report is digital and no physical copies are made. Cotec Labs does not publish or send any information without our customers permission.

Test samples. Cotec Labs stores all the test-samples at least 6 months after the test is finished. The test samples are stored in a special storage, where only Cotec Labs employees has access to. At our customers request, the test-samples are sent back, otherwise the test-samples are destroyed.

Stakeholders. Cotec Labs is continuously communicate with our stakeholders regarding our accreditation and our impartiality. If material must be released, our customers is informed.

Bankeryd, 2024-04-24



Stefan Gustafsson Ledell
CEO



Johan Wristel
Test Manager

